

Privacy policy

Obligations of the Company

We give high priority to the integrity and privacy of the personal data of our Clients, both present and future, as well as other website visitors. FTM Brokers OOO (hereinafter referred to as the "Company") considers securing safety and privacy of all the personal information received from the Clients its duty. This Privacy Policy (hereinafter referred to as the "Policy") clarifies the ways the Company collects, uses and protects the personal information of its Clients.

The information we receive from our Clients

To open a Demo or Real Company Account, the Company needs the Client's personal information. This data will also give us a better insight into your needs and help us furnish you with information about products and services that are the most appropriate for you. We will also use this data to improve our Clients' consulting on all issues.

Personal data collected from the Client may include the following:

1. Private information that you provide in the applications, questionnaires, forms to open your account: your full name, address, date of birth, passport details, insurance individual account number of the insured in the system of individual personalized record-keeping and/or tax identification number, personal phone number, occupation and job title.
2. Financial information, such as your investment experience.
3. Documents required to confirm your identity: passport, utility bills, and/or bank statements or foundation documents of your company.
4. Documents that you provide to confirm the funds transfer: payment orders, bank statements, card images, etc.

Use of personal data

The Company may use your personal data to:

1. Verify your identity.
2. Process your transactions with financial instruments and margin funds transactions quickly and effectively.
3. Promptly inform you of any changes in services and products provided by the Company that we believe may be of interest to you.

4. Provide other services relevant to your investment account in the Company.
5. Keep a correct and valid database of your Clients' accounts.
6. Analyze statistics to offer your products and services of the highest quality.

Cookies

Cookies are small pieces of information sent from a web server, stored in a file on a user's computer and read later by the web server when the visitor returns to the site. This file is sent to the web service in the HTTP-request each time when you open pages of the site. We may use Cookies on some pages of our site to make access faster and more convenient. If you do not wish to receive Cookies, many web browsers allow to reject Cookies and visit our site without any restrictions at the same time. Cookies are not used to identify anyone visiting our site.

Third parties

The Company has the right to convey your identification information to the subsidiary and affiliated companies, banks, auditors, agents of the Company, including paying agents, or other authorized companies and persons (hereinafter referred to as the "Authorized Persons") only to process your transactions in financial instruments and non-trade operations. The Company guarantees that the Authorized Persons comply with this Policy and that the specified individuals use reasonable efforts to protect the confidential information of the Company's Clients. The Company has the right to provide the Client's Personal Data to third parties who are not the Company's Authorized Persons only when requested formally by legal and/or administrative authorities.

Use of Information

By registering an account in the Company, subject to the terms and conditions of this Policy, you consent to the use and processing of personal data: collection, recording, classification, gathering, storing, validation (updating, change), retrieval, use, transfer (distribution, providing, access), anonymization, blocking, removal, deletion of any information related to you expressly or by implication, your transactions with financial instruments and payments.

Safety and protection

The Company takes the issue of security very seriously and responsibly. The Company takes all possible measures to ensure the safety of your confidential information, including adhering to strict safety standards for the internal use of confidential information and using the cutting-edge data storage technologies. To pay by a plastic card, you are to fill in the information on the website of the processing center. To prevent the unauthorized use of this data, the data is transmitted to the Company in a shortened form and through a secure connection.

Contact details

If you have any questions related to this Policy, do not hesitate to contact us. We will be glad to respond to all your questions: info@ftm.by.